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BSPS group complaint update – 23 February 2026

On 22 September 2025, the Commissioner issued a Preliminary Report to Complainants, their representatives and the FCA. The Commissioner has been reviewing the comments that we have received to date on the Preliminary Report from both complainants and the FCA. It has been necessary to request further information from the FCA which we are currently waiting to receive. Once we have received all of the outstanding information, the Commissioner will issue the Final Report as soon as possible.