



Complaints Commissioner

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Blackmore group complaint - update September 2025

The Office of the Complaints Commissioner (the "OCC") continues to carry out a substantial investigation into a group complaint concerning the Financial Conduct Authority's (the "FCA") decision letter pertaining to the FCA's investigation of investors' complaints about Blackmore Bonds Plc.

The OCC has recently received extensive additional submissions on behalf of some investors. The OCC will investigate these additional complaints as part of its ongoing investigation.

The Complaint Commissioner's website will be updated as and when there are significant updates to share. However, to reiterate, this is a sizeable ongoing investigation where the OCC has received – and continues to receive – a significant volume of evidence. As such the OCC is not presently able to provide an indication of when the investigation will conclude.